System Health Monitoring

Gain critical updates on the health status of all your systems without a physical site visit
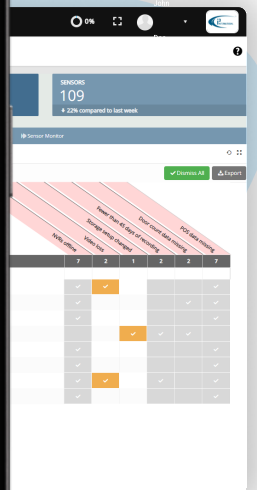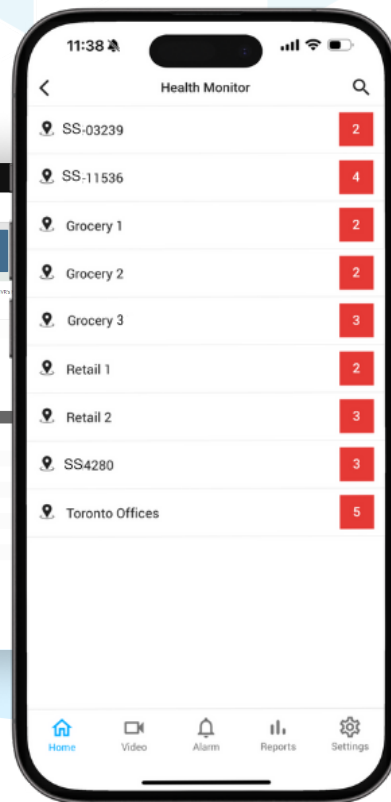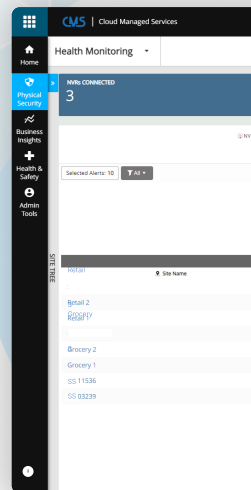
POS Data Loss

Cameras
🔴 Video Loss

Media Servers
🟢 2 online 🔴 1 offline

✅ Address critical hardware failure immediately

✅ Ensure minimum system downtime

✅ Quickly identify hardware location through shared site mapping.

Download on the App Store

ANDROID APP ON Google play

See Detailed list of alerts on Page 2

i3 INTERNATIONAL™

For more information on i3's CMS module, Scan the QR code or visit: https://i3international.com/products/cms-by-i3/business-insights or call **1.866.840.0004**

Potential Alerts:

Alerts	Description
● Backup started	SRX-Pro User started a backup
● Configuration changed	SRX-Pro configuration has been changed
● Control activated	Control activated on UI08
● Door count data missing	Door count data is missing for the previous day
● Fewer than 60 days of recording	Detect potential HDD issues when total recording < 60 days
● HDD format	Hard drive has been formatted
● Insufficient disk space for backup	No space available for back up
● Not recording	NVR is not recording
● NVRs offline	NVR is offline
● Partition dropped	Storage partition has been dropped on the NVR
● POS data missing	POS data is missing for the previous day
● Sensor triggered	Sensor triggered on UI08
● Server shutdown	SRX-Pro Shutdown
● Storage setup changed	Storage configuration has been changed
● Unstable video signal	Unstable video signal from a camera
● User logged in	A user has logged into SRX-Pro
● User logged out	A user has logged out of SRX-Pro
● Video loss	Camera lost video signal or camera is offline
● Video recycling began	Recycling of video on storage drives has begun
● Weekly conversion rate decrease > 2%	Conversion rate decrease alert.
● Weekly conversion rate increase > 2%	Conversion rate ↑. Positive reinforcement recommended.
● Weekly total risk increase more than 2%	Total high-risk transactions exceeds set acceptable levels.